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myPCMC unlocks critical machine documentation for customers

New online tool provides users with fast, secure access to manuals and training materials



Innovative online documentation portal myPCMC helps ensure the safe operation and maintenance of PCMC machines.

GREEN BAY, Wis. — Sept. 10, 2020 — Paper Converting Machine Company (PCMC), part of Barry-Wehmiller, has launched an innovative online documentation portal, designed to elevate customer trust and ensure the safe operation, maintenance and ownership of all PCMC machines.

Known as myPCMC, the tool provides customers with instant access to parts manuals, controls manuals, operator instruction manuals and training materials for their specific machines. After entering a personalized login, users can easily navigate to the needed documentation, which is organized by location and machine. To access myPCMC, all users need is a web-enabled

device (computer, tablet or smartphone) and an internet connection.

With myPCMC, customers are guaranteed to be viewing and using the latest version of their machine documentation— PCMC can easily upload revised files and notify customers about changes within minutes. Furthermore, this new online portal not only enhances today's machine documentation, but myPCMC also provides a platform for future documentation needs, making it possible to share videos, 3D machine models and other interactive files.

"This is a major step forward in providing our customers with easy access to critical documentation," said Doreen Deprey, PCMC Technical Publications Leader. "Customers no longer have to wait for their documentation to arrive in the mail or with the shipment of the machine. They now can access their documentation from the office or at home, day or night. We are excited to release myPCMC and feel it will help customers run and maintain their PCMC machines more safely and efficiently."

ABOUT PAPER CONVERTING MACHINE COMPANY (PCMC)

Paper Converting Machine Company (PCMC) specializes in the design and manufacture of high-performance converting machinery for the tissue, nonwovens, package-printing and bag-converting industries worldwide. Our comprehensive product offerings include rewinding, laminating, printing, embossing, perforating and packaging equipment for tissue and towels; folding and converting machines; and a complete range of flexographic printing presses and laser anilox cleaners, serving the flexible-packaging, prime-label and carton-converting industries. For more about PCMC, which is part of Barry-Wehmiller, go to <u>pcmc.com</u>.

ABOUT BARRY-WEHMILLER

Barry-Wehmiller is a diversified global supplier of engineering consulting and manufacturing technology for the packaging, corrugating, sheeting and paper-converting industries. By blending people-centric leadership with disciplined operational strategies and purposedriven growth, Barry-Wehmiller has become a \$3 billion organization with nearly 12,000 team members united by a common belief: to use the power of business to build a better world. CEO Bob Chapman shares the story of the company's transformation in his book, *Everybody Matters: The Extraordinary Power of Caring for Your People Like Family*. To learn more, go to barrywehmiller.com.

